

RESULT REMINDERS

Dear Patient

As patients of Peninsula Family General Practice you may receive reminders from us from time to time for upcoming appointments, reviews, assessments or reviewed test results.

As we do not use a shared messaging gateway, all messages are sent from this dedicated number: 0428 968 176

Appointment reminders are both convenient for you, and allow the practice to ensure that all our patients that are in need of an appointment can be seen.

Notification of test results and upcoming recalls are an important part of our commitment to your overall health.

Sending these notifications by SMS is convenient and saves the practice not only in physical resources like paper, but also allows our nurses to spend more time on face to face patient care rather than administrative tasks.

You may, at any point, opt out of our messaging service by replying Stop, however this will stop ALL appointment reminders, recalls and results and the practice will revert to letters and/or phone calls instead.

If you require any assistance you are always welcome to speak to our friendly reception staff.



PFGP

PENINSULA FAMILY GENERAL PRACTICE